

## Case Study

### **Success Story:** **Turning a TAR Skeptic** **into an AI Ambassador**

A boutique litigation client of Acorn Legal Solutions had a complex dataset of medical documents relevant according to sender.

The client was skeptical of the software because it was hard to differentiate between the documents due to language overlap.

# 90%

**Responsiveness accuracy**  
**after only 2,000**  
**documents coded**

#### **Challenges**

- Docs were non-searchable with inconsistent OCR
- Traditional review unable to narrow dataset by sender

#### **Solution**

Reveal's NexLP's AI was far superior at identifying hot documents because of its entity extraction.

Unlike traditional methods, Reveal's NexLP AI had the capabilities to identify the documents by sender, which was the differentiator. This allowed Acorn to overcome a seemingly unavoidable roadblock in their workflow.

#### **Results**

The model was able to stabilize quicker due to a combination of coverage queue and better prediction models in Reveal's NexLP AI. Although the documents had no metadata and were not searchable, the technology's capabilities allowed it to look at the documents in a way a person would.

**The client had its faith in TAR restored as well as trained AI Models that could be applied to future matters.**

**“What really impressed me was that StoryEngine was able to accurately predict the responsiveness of documents 90% of the time after 2,000 documents were coded, while its next closest competitor was only able to hit 50% accuracy at that point.”**

- JLiia Majid, CEO at Acorn Legal Solutions